

Financial Aid Overview & Policies



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GRADUATE SCHOOL
OF THEOLOGY



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OF THEOLOGY

FINANCIAL HANDBOOK:
FINANCIAL AID OVERVIEW &
POLICIES
2019-2020

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I. Welcome

The Austin Graduate School of Theology (Austin Grad) Office of Financial Aid exists to help provide access, information, and support as you consider how to fund the pursuit of your degree. We understand that your main priority is studying and better equipping yourself for ministry in the way you most feel appropriate, so we strive to make the process of funding your education as simple and convenient as possible.

The Handbook provides an overview of the various types of funding and resources available such as grants, scholarships, matching programs, payment plans, and financial assistance. It also reviews some of the most significant requirements and policies regarding Title IV Federal Student Aid programs available at Austin Grad. These include Federal Pell Grants, Federal Supplemental Equal Opportunity Grants (FSEOG), Direct Loans, and Campus Work-Study. Strict federal laws regulate all of these programs and change often. The Handbook provides essential information but is not exhaustive. Therefore, it is extremely important that you note policies on eligibility, satisfactory academic progress, withdrawal, repayment of federal aid, and more as indicated. We also urge you to utilize the Helpful Websites we list as well as other websites not listed that might provide greater detail on Federal Financial Aid Programs and policies as appropriate for your unique situation.

Students wishing to receive funding or federal financial aid are expected to adhere to all policies, requirements, and student responsibilities with the highest integrity. Austin Grad's policies have been determined according to guidelines found in the federal regulations and are subject to change without notice. Policies outlined in this handbook are supplemented by additional documentation as relevant, i.e. Master Promissory Note, Entrance/Exit Counseling Sessions, etc.

II. Funding Your Austin Grad Education

Austin Grad is committed to practicing and encouraging good stewardship. To foster this, a number of financial aid programs are available to assist students in minimizing or eliminating the need to incur debt while working toward their degree. We invite prospective and continuing students to call or visit our Office of Financial Aid to discuss options and eligibility

PERSONAL FUNDS

Personal funds are those from you or your family. Many of our students work in area churches or other jobs while working toward their degree. If you are relocating to the Austin area to attend, check with the Dean of Students for potential openings/internships in local churches.

FINANCIAL RESPONSIBILITY

Austin Grad maintains a Policy of Financial Responsibility. This policy requires all students, including those receiving financial assistance, must make financial arrangements to settle their financial obligations for tuition, books, and loans as those expenses are due. Students may not be allowed to enroll from semester to semester when tuition and other costs from prior semesters are unpaid. Students will not be allowed to graduate until all financial obligations to Austin Grad are discharged. Transcripts will not be issued to students who have outstanding financial obligations to Austin Grad.

AUSTIN GRAD SCHOLARSHIPS

Through the generosity of supporters, a number of scholarships have been established to assist students preparing for service in full-time or lay ministry. Individual funds are described in the school catalogue. Eligibility is based upon enrollment in a degree program, financial need, academic history, and ministry involvement or potential. To apply, you must complete the *Austin Graduate School Financial Aid Application* (available on the Austin Grad website – Financial Aid page). Submit completed application to the Office of Financial Aid. Priority is given to applications received by July 1 for fall semesters and November 15 for spring semesters.

CHURCH OR EMPLOYER MATCHING

Your church or employer may have programs to assist with part or all of your tuition. Austin Grad will match a portion of this support – up to twenty-five (25) percent of your full tuition payment. When a student is eligible for both the matching award and an Austin Grad scholarship award, the higher award will be applied. Contact our Office of Financial Aid for details. If you plan to work while in school, check with your employer for programs that may help fund your education.

VETERAN EDUCATION BENEFITS

Austin Grad degree programs are approved for all major veteran education benefits. Veterans, dependents, and survivors of veterans may be eligible. Contact our Office of Financial Aid for assistance.

FEDERAL FINANCIAL AID PROGRAMS

Austin Grad participates in a number of Title IV Federal Student Aid programs. All require the completion of the Free Application for Federal Student Aid (FAFSA – see below).

PELL AND SUPPLEMENTAL EQUAL OPPORTUNITY GRANTS

Based on financial need and available to students working toward their first undergraduate degree.

WILLIAM D. FORD FEDERAL DIRECT LOAN PROGRAM

Provides for Stafford Subsidized and Unsubsidized Loans. Repayment of loans may be deferred while you are attending least half-time in a degree program. Repayment begins at the end of the six (6)-month grace period after leaving school or dropping below half-time.

Subsidized loans are awarded according to demonstrated financial need and are available only to undergraduate students. The federal government pays interest while the borrower is enrolled at least half-time in a degree program and during a six (6)-month grace period.

Unsubsidized loans are awarded regardless of demonstrated need and are available to both undergraduate and graduate students. Interest begins accruing from the date of disbursement. By making interest payments while in school, capitalization of the interest can be avoided. When interest is capitalized, it is added to the principal amount of the loan upon which further interest charges are based.

Federal Direct PLUS (Parent Loan for Undergraduate Students) loans are available for parents of dependent students who need financial assistance. These can be used to supplement other financial aid awarded to a student, such as the Direct Stafford Loan. Repayment of the Direct PLUS Loan is not deferrable. Parents must begin repayment within sixty (60) days after the entire loan has been disbursed.

CAMPUS WORK-STUDY

Positions are available to both undergraduate and graduate degree students. Eligibility is based on financial need. Work hours can be adjusted to fit course schedules, however, are usually limited from three (3) to ten (10) hours per week.

FREE APPLICATION FOR FEDERAL STUDENT AID (FAFSA)

All Federal Aid Programs require the completion of the *Free Application for Federal Student Aid (FAFSA)*.

FAFSA

The FAFSA is available at www.FAFSA.ed.gov or on the Financial Aid page of Austin Grad's website. Request your FAFSA be sent to Austin Grad using school code 017322.

FEDERAL STUDENT AID ID (FSA ID)

To use the FAFSA website, students will need to set up a FSA ID to access and e-sign their FAFSA. The FSA ID also gives students access other Department of Education websites, including nslds.ed.gov and StudentLoans.gov. Students can create their FSAID at the login page to FAFSA.

ANNUAL UPDATE

A new FAFSA must be completed for each academic year a student seeks assistance. Returning students should plan to renew their FAFSA each spring.

FAFSA PRIORITY DEADLINES

Students should complete the FAFSA online at least forty-five (45) days prior to start of classes. This allows time to determine eligibility and for any award to be applied as payment at registration. Students submitting their FAFSA after this date may be required to make other payment arrangements to register.

VERIFICATION

Students submitting a FAFSA may be selected for 'verification.' This process requires students to provide supporting documentation to verify that FAFSA information is correct, i.e. copies of tax returns, IRS Tax Transcripts, IRS Verification of Non-Filer forms. Students are responsible for submitting such documentation in a timely manner or their aid for the coming semester may be delayed or denied.

HELPFUL WEBSITES

www.FAFSA.ed.gov

Complete, update, or renew your FAFSA (application for federal aid)

www.StudentAid.ed.gov

Useful information about federal aid, student loan repayment, managing your aid

www.StudentLoans.ed.gov

Fill out a student loan application (called a Master Promissory Note) and complete Entrance or Exit Counseling (Contact the Office of Financial Aid for instructions)

www.NSLDS.ed.gov

For those with student loans – this is a great resource to keep on hand. Students can retrieve information on all their loans, lenders, and current balances

www.TrellisCompany.org

Non-government website similar to studentaid.ed.gov – but students may find to be more user-friendly. This site includes information on college planning, federal aid programs, budgeting tips and calculators, and student loan repayment options

III. Austin Grad Policies Regarding Title IV Federal Aid Programs

GENERAL ELIGIBILITY REQUIREMENTS

To receive federal aid including grants, loans, and college work-study, a student MUST:

1. Have a high school diploma or GED,
2. Be accepted into and enrolled as a regular student in a degree program (non-degree students are not eligible for federal financial aid,
3. Be enrolled for at least six (6) credit hours each semester (applies only to students receiving Direct Loans. Pell grant and Work-study students may be less than half-time),
4. Maintain Satisfactory Academic Progress (SAP - defined below),
5. Not be receiving federal aid funds at another institution in the same semester,
6. Use all funds received through federal aid programs to meet educational cost directly related to attendance,
7. Be properly registered with Selective Service or exempt from such registration,
8. Be a U.S. citizen, eligible permanent resident, or eligible non-citizen,
9. Not owe a refund on any federal grant or loan, and
10. Not be in default on any federal student loan at any institution.

CONCURRENT ENROLLMENT WITH OTHER COLLEGES (B.A. STUDENTS ONLY)

Many students attend Austin Community College (ACC) or Central Texas College (CTC) to obtain general education credits to transfer toward their undergraduate degree at Austin Grad. Such coursework may be considered in determining enrollment status for federal aid.

If a student plans to apply for federal aid for credits obtained concurrently with those at Austin Grad, EACH semester, he/she MUST:

- Inform Austin Grad's Office of Financial Aid at least two (2) weeks prior the start of a semester in order for these courses to be considered.
- Sign a release authorizing the other college (i.e. ACC/CTC) to release enrollment information to Austin Grad.
- Check with the Office of the Registrar to ensure all courses apply to their degree program.

IMPORTANT: Other colleges will not accept federal aid that comes through Austin Grad in payment for a student's tuition bill. *Students must make their own payment arrangements with each college.* Financial aid processed through Austin Grad will not be disbursed before the drops/add period. Please take this into account when budgeting each semester.

SATISFACTORY ACADEMIC PROGRESS

All students who wish to qualify for federal financial aid while attending Austin Graduate School of Theology are required to maintain Satisfactory Academic Progress (SAP).

Satisfactory Academic Progress has three (3) standards:

- Minimum grade point average
- Minimum credit hour completion rate
- Completion of a degree within a maximum number of credit hours attempted

If a student meets all these standards, he/she is eligible to be considered for financial aid. If a student does not meet any one (1) of these standards, he/she is not eligible to receive financial aid. The following details these standards.

MINIMUM GRADE POINT AVERAGE (GPA)

See current policies on minimum GPA in Austin Grad's current Catalogue under Academic Probation.

MINIMUM CREDIT HOUR COMPLETION RATE

Students must complete a minimum of sixty-seven (67) percent of credit hours attempted within the most recent year and cumulatively for all semesters enrolled. Student completion rates are evaluated by the Office of the Registrar after each spring semester.

COMPLETION OF A DEGREE WITHIN A MAXIMUM NUMBER OF CREDIT HOURS ATTEMPTED

Students are eligible to receive financial aid for a maximum of 150 percent of credit hours required for their degree. Currently, Austin Grad offers two (2) degrees. The Bachelor of Arts in Christian Studies degree is 120 credit hours, which means students must complete these in no more than 180 credit hours attempted. The thirty-nine (39)-hour Master of Arts in Christian Ministry degree allows up to fifty-four (54) attempted hours (this number may increase if additional background coursework is required).

SAP DEFINITIONS FOR CALCULATIONS

- Grades counted as attempted and completed credit hours: A, B, C, D (except transfer credit, which must be a minimum grade of C)
- Grades counted as attempted, but not completed credit hours: F, R, I, W, WF, WP
- Grades not counted in SAP calculations: AU (audit) and all credit by examination grades, i.e. CLEP, Advanced Placement, etc.
- Transfer Credit: At the time of admission, only completed coursework which is accepted toward the degree is counted. All credits attempted taken after admission will be counted in SAP, including both completed and not completed

PROBATION

Failure to meet SAP will result in probationary status the following semester. A student may receive financial aid for one (1) semester while on probation, but not two (2) consecutive semesters.

RE-ESTABLISHING SAP AND FINANCIAL AID ELIGIBILITY

The Office of Financial Aid will notify students of their failure to meet SAP. *However, each student is responsible for knowing his or her own status, whether they receive this notification or not.* Students who fail to meet SAP may re-establish their eligibility in one (1) of two (2) ways. The student can earn the number of credit hours for which they are deficient or improve their GPA without financial aid. After the deficiency is resolved, the student must submit a written request to the Office of Financial Aid to review their

eligibility.

APPEALS

If there were extenuating circumstances, such as illness, that prohibited the student from meeting SAP standards and those circumstances are now resolved, the student may submit a written appeal to the Office of Financial Aid. Appeals must include a detailed description of the circumstances that occurred during the semester in which the student failed to meet SAP policy. Any supporting documentation should also be included. Note that students seeking to re-establish financial aid eligibility remain ineligible to receive financial aid or to defer payment until the appeal process is completed. As such, students should be prepared to pay tuition and fees until an appeal has been granted. All appeal decisions by the Office of Financial Aid are final.

WITHDRAWAL FROM AUSTIN GRAD

A student who finds it necessary to withdraw from Austin Grad is required to submit a written request to the Office of the Registrar. The effective date of withdrawal is the day upon which the student submits the completed request.

Financial aid recipients who withdraw may have to repay a portion or all of their federal aid received. Students are strongly recommended to contact the Office of Financial Aid *before* dropping classes or withdrawing to determine how the change will affect financial aid. In addition, financial aid eligibility for future semesters also may be affected.

POLICIES REGARDING THE RETURN OF TITLE IV AND INSTITUTIONAL FUNDS

If a student withdraws or stops attending all classes, the Office of Financial Aid will determine whether the student and/or school may have to return Federal Aid that has been awarded.

This will be determined and calculated according to Federal Title IV policies.

BASIS FOR DETERMINING WHETHER FUNDS NEED TO BE RETURNED

The amount of Title IV funds (other than Federal Work-Study) that must be returned to the Title IV programs is based solely on the length of time the student was enrolled before withdrawing. This policy is effective for complete or full withdrawal from a semester in which the student receives Title IV federal funds.

If the student withdraws before sixty (60) percent of the semester has elapsed, a percentage of Title IV funds will be returned to the federal program based on the length of time the student is enrolled prior to withdrawal. For example, if the student withdraws when fifty (50) percent of the semester has elapsed, fifty (50) percent of Title IV funds will be returned to the federal programs. The Office of Financial Aid will use required federal Return of Title IV worksheets to calculate the total aid 'earned' by a withdrawn student (other examples and sample worksheets are available in the Office of Financial Aid). After sixty (60) percent of the semester has elapsed, the student is considered to have earned all aid received for the semester. The number of days used in calculations is based upon the calendar dates for that semester and include weekends and holidays.

BASIS FOR DETERMINING DATE OF WITHDRAWAL (USED IN CALCULATIONS)

The return of Title IV funds depends upon the date the student withdraws during the semester. The withdrawal date is defined as one of the following:

- The date the student provided the Office of the Registrar with official notification of withdrawal;
- The mid-point of the payment period or period of enrollment for which Title IV assistance was disbursed is used for a student who does not provide official notification of withdrawal (unless the School can document a later date); or
- The withdrawal date as determined from class attendance records, if available.

If a student stops attending classes, federal regulations require that Austin Grad consider the student withdrawn for financial aid purposes.

BASIS FOR DETERMINING WHICH TITLE IV FUNDS ARE TO BE RETURNED

If the withdrawal date results in a percentage of Title IV aid not earned by the student, then return of Title IV aid will occur in the following order:

1. Unsubsidized Federal Stafford Loans
2. Subsidized Federal Stafford Loans
3. Federal PLUS Loans
4. Federal Pell Grants
5. Federal SEOG Grants

SUMMARY OF RETURN OF TITLE IV FUNDS PROCESS

Once a student is determined to have withdrawn or stopped attending, Austin Grad's Office of Financial Aid will use the definitions outlined above to:

- Determine date of withdrawal;
- Calculate the percentage of aid deemed to have been earned by the student;
- Calculate the percentage of aid not earned by the student, which must be returned to federal programs; and
- Contact the student in writing if funds must be returned. Correspondence will include the calculations used to determine the amount the student owes.

LEAVE OF ABSENCE POLICY FOR STUDENTS RECEIVING FEDERAL AID

Austin Graduate School of Theology understands that life events may require a temporary interruption in a student's program of study. A 'Leave of Absence' (LOA) refers to a specific time period during a program when a student is not in attendance. A LOA is not required during institutionally scheduled breaks. A LOA that meets certain conditions may be counted as temporary interruption instead of being counted as a withdrawal, which requires the school to perform Return of Title IV Federal Aid calculations and possibly return a portion of disbursed federal aid.

ENROLLMENT AND FEDERAL AID

This policy relates to eligibility for federal aid only. All students must meet normal academic policies regarding enrollment and temporary absences. This policy does not provide for automatic re-enrollment if other program or course requirements are not met.

For financial aid purposes, a student on an approved leave of absence will be considered enrolled and eligible for an in-school deferment for student aid loans. Please keep in mind that federal student financial aid and in-school deferment may be negatively impacted if a student *fails* to apply for the leave of absence or if the application is denied. This impacts students who receive Title IV federal student financial aid (Federal Pell Grants, Federal Supplemental Grants, Federal Stafford Subsidized or Unsubsidized Loans, Federal Parent Loans) or who want to have a federal student loan deferred from payment while in school.

WHO NEEDS TO REQUEST A LEAVE OF ABSENCE?

Students who will be out of attendance for a period of twenty-nine (29) days or more should request a leave of absence. Students out of class for scheduled class breaks do not need to apply for a leave of absence. Students out of class for less than twenty-nine (29) days are not eligible for a leave of absence, and a recalculation on current financial aid will be done. Students who are not currently receiving aid from one of the federal student financial aid programs or who do not have a federal student loan in deferment are not required to request a leave of absence.

HOW DOES A STUDENT REQUEST THE LEAVE?

To request a LOA, contact the school's Office of Financial Aid for a Leave of Absence Request Form. Forms may be requested by email at FinAid@AustinGrad.edu or by phone at (512) 476-2772.

WHEN SHOULD THE LEAVE BE REQUESTED?

The request should be made prior to the date the leave is to start. Students must request the leave within twenty-one (21) days of initiating the change.

WHAT ARE THE CRITERIA FOR A REQUEST TO BE APPROVED?

An approved LOA must meet the following criteria:

- There must be a reasonable expectation that the student will return from the LOA.
- The request must be received within twenty-one (21) days of the start of leave.
- The LOA request is not allowed unless approved by the school's financial aid director (typical reasons include military, medical, jury duty, loss of job, family emergency, employment emergency, etc.). The director's decision is final and is not subject to appeal.
- Appropriate documentation must be submitted if the request is submitted after leave has started; and, the student must not have accrued 180 days of leave within a twelve (12)-month period of time.
- Documentation is required if the LOA request is submitted later than twenty-one (21) days prior to the beginning date of the leave of absence. Documentation for each circumstance will vary. Students are required to provide whatever paperwork from a third party will attest to the circumstance outlined on the application form. Examples include physicians' statements, letters from employers, letters from pastors or counselors, court documents, etc.

HOW LONG MAY A LEAVE BE?

The leave(s) of absence must not exceed 180 days in a twelve (12)-month period. Time in excess of 180 days will not be approved.

WHAT IF A STUDENT FAILS TO RETURN FROM A LEAVE OF ABSENCE?

Failure to return from an approved leave of absence may have an impact on student loan repayment terms as well as any grace period. If a student fails to return, their first day of the leave will be reported as the beginning of the grace period.

WHAT IF A STUDENT RETURNS EARLY FROM A LEAVE OF ABSENCE?

Students may return early from an approved leave of absence prior to the leave end date. The leave will be shortened according to the student's return date. Early returns must be approved per normal academic policies and procedures.

WHAT ABOUT DISBURSEMENTS AND PAYMENTS DURING THE LEAVE OF ABSENCE?

Students will not receive disbursements of Title IV federal student loan funds during the leave. Students are not deferred from making regularly scheduled payments to the Accounting Office for normal fees incurred.

NOTE: CONCERNING STUDENT ACCOUNT BALANCES

Federal aid eligibility and/or earned aid do not relate to a student's institutional charges for tuition and fees. Austin Grad's refund policy for tuition and fees is published in the Catalogue and are based on the student's withdrawal date. Students are responsible for any account balance if existing after any credits or earned aid payments. Any balance must be paid before the student can re-enroll in classes, receive transcripts, or utilize any other service of the school.